

June 19, 2013

VIA EMAIL (sylvie.giroux@otc-cta.gc.ca)

THE SECRETARY CANADIAN TRANSPORTATION AGENCY AIR AND ACCESSIBLE TRANSPORTATION BRANCH 15, rue Eddy/15 Eddy Street Gatineau, QC K1A 0N9

Attention: Ms. Sylvie Giroux

Dear Madam Secretary and Ms.Giroux,

Re: The Nawrots v. Sunwing Airlines Inc. Your File: M 4120-3/13-01696 Our File: 100-006

This will respond to the direction of the Agency dated June 14, 2013 in the above matter.

Sunwing Airlines is of the view that Agency Decision 227-C-A-2013 dated June 12, 2013 (the "Decision") is relevant to Issue 3 of the Nawrot Family's complaint, which Issue relates to Rule 20 – *Denied Boarding Compensation* of its scheduled international tariff. However, in order that Sunwing Airlines may fully assess the Decision in the context of Sunwing Airlines' own business model and practices and make appropriate amendments to its tariff Rule 20 which conform to the Decision, Sunwing Airlines respectfully requests a period of thirty (30) days ¹ in which to complete its review of the Decision and to revise its tariff with respect to denied boarding compensation.

Sunwing Airlines submits that the Nawrot family would suffer no prejudice whatsoever from an order permitting the above, and further confirms that, if the Agency should deem so appropriate, it has no objection to the Agency ruling on Issues 1, 2 and 4 of the Nawrot family's complaint, which

¹ This is consistent with time periods afforded to carriers for tariff amendments in past Agency Decisions. For example, see Decision No. 227-C-A-2013 (Lukács v. WestJet), Decision No. 249-C-A-2012 (Lukács v. WestJet), Decision No. 248-C-A-2012 (Lukács v. Air Transat), Decision No. 252-C-A-2012 (Lukács v. WestJet) and Decision No. 250-C-A-2012 (Lukács v. Air Canada).



all relate to the Nawrot family's claim to compensation from Sunwing Airlines, separately from Issue 3, which relates to the discrete issue of the clarity and reasonableness of certain of Sunwing Airlines' tariff rules.

All of which is respectfully submitted.

Yours truly,

(signed)

SUNWING AIRLINES INC.

Cc: Mr. Louis Beliveau Mr. Clay Hunter