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May 16, 2013

**Via E-mail: [sylvie.giroux@otc-cta.gc.ca](mailto:sylvie.giroux@otc-cta.gc.ca)**

Canadian Transportation Agency  
Air and Accessible Transportation Branch  
Air & Marine Investigation Division  
Ottawa, Ontario  
K1A 0N9

Attention: Sylvie Giroux, Analyst

Dear Sirs/Mesdames:

**RE: File No. M4120-3/13-01696  
Complaint by the Nawrots Family against  
Sunwing Airlines  
Our File No. 213062**

We write further to Mr. Béliveau's letter to the Agency dated May 15, 2013 with respect to the Nawrots' production of and attaching a document pursuant to the Agency's letter-decision LET-C-A-67-2013.

We note that rather than simply producing the document, Mr. Béliveau has taken the opportunity to make further submissions with respect to the document.

In reply to these new submissions on behalf of the Nawrots, Sunwing submits that the document in question is at most evidence that a train ticket was purchased at 23:56 August 10, 2012 and nothing more. The document does not establish for what train the ticket was purchased or how many tickets were purchased. Rather, Sunwing further submits that on its face the document appears to establish that there was payment for only one train ticket on August 10, 2012.

Yours truly,



Clay S. Hunter

CSH/

cc: Louis Béliveau