

April 28, 2013

VIA EMAIL

The Secretary
Canadian Transportation Agency
Ottawa, Ontario, K1A 0N9

Attention: Ms. Sylvie Giroux, Analyst

Dear Madam Secretary:

Re: The Nawrots v. Sunwing Airlines
File No.: M 4120-3/13-01696 / Our reference: 0575-Nawrot
Complaint concerning denied boarding and/or failure to provide transportation
and/or delay on or around August 10, 2012
Productions and claim of confidentiality (as per Decision No. LET-C-A-67-2013)
Sunwing Airlines' motion to reconsider Decision No. LET-C-A-67-2013

Please accept the following submissions on behalf of the Nawrot family in relation to the above-noted matter as directed by the Agency in Decision No. LET-C-A-67-2013, and as an answer to Sunwing Airlines' motion that the Agency reconsider Decision No. LET-C-A-67-2013.

I. Production of documents pursuant to Decision No. LET-C-A-67-2013

Sunwing Airlines stated on page 7 of its April 17, 2013 answer to the complaint that:

We can see that there are purchases on the credit card payment summary between the time of the purchase of a railway ticket and the hotel at Gatwick which have been redacted. These are relevant and should be revealed and disclosed as well as any supporting invoices/receipts.

On April 23, 2013, the Nawrot family brought a motion seeking, among other things, directions as to whether to interpret these submissions of Sunwing Airlines as a request for production of documents.

On April 26, 2013, in Decision No. LET-C-A-67-2013, the Agency directed the Nawrots to produce the documents in question, or alternatively, to make a claim of confidentiality pursuant to Rule 23 of the Agency's *General Rules*.

The Nawrot family is pleased to produce the documents in question, to the extent that the documents are in their possession and/or control; however, they make a claim of confidentiality with respect to the first 12 digits of Mr. Nawrot's credit card number (see details below).

(a) Credit card summary between the purchase of railway ticket and the hotel charge

A copy of the sought credit card payment summary, with the first 12 digits of Mr. Nawrot's credit card number redacted, is attached and marked as Annex "A". Furthermore, for the Agency's convenience, the list of payments between the railway ticket for the Nawrot family and the charge at the hotel are also provided below:

Aug 10	Aug 13	NEW SOUTHERN RAILW LDN SW1V 5426 15.20 GBP @ 1.596052632**		Foreign Currency Transactions	24.26
Aug 11	Aug 13	PP *FASTSPRING MORTALUN 4029357733 CA		Home and Office Improvement	10.19
Aug 11	Aug 13	→ MARKS & SPENCER SSPLTD GATWICK NTH A 25.70 GBP @ 1.595719844**		Foreign Currency Transactions	41.01
Aug 11	Aug 13	→ MARKS & SPENCER SSPLTD GATWICK NTH A 10.98 GBP @ 1.596539162**		Foreign Currency Transactions	17.53
Aug 11	Aug 13	SOFITEL HOTEL GATWICK		Hotel, Entertainment and Recreation	234.87

We note that the statement confirms that the train ticket purchase at Victoria Station was the last purchase Mr. Nawrot made on August 10, 2012.

(b) Supporting invoices/receipts

(i) Train ticket

Unfortunately, the Nawrots did not retain any invoices or receipts with respect to their train ticket, because they were not anticipating any litigation at the time they travelled to Gatwick Airport.

(ii) Payment of CAD\$10.19 to PayPal / Fastspring Mortal Universe

The next purchase on Mr. Nawrot's credit card is CAD\$10.19 paid via PayPal to Fastspring Mortal Universe for online purchase of software.

A copy of the invoice is attached and marked as Annex "B".

A copy of the email confirming the order, dated August 11, 2012 at 10:36:53 GMT (06:36:53 EDT / 03:36:53 PDT) is attached and marked as Annex "C".

(iii) Two purchases at Marks & Spencer at Gatwick North

The Nawrots did not retain invoices and/or receipts related to these purchases.

(iv) Payment of \$234.87 to the Sofitel Hotel at Gatwick

The supporting invoices and receipts were submitted as Exhibits “H” and “M” to the affidavit of Mr. Nawrot sworn on February 28, 2013. For the Agency’s convenience, these documents are also attached to the present submissions:

A copy of the pre-authorization slip from the Sofitel Hotel at Gatwick, dated August 11, 2012 at 2:05 am, with the first 12 digits of Mr. Nawrot’s credit card number redacted, is attached and marked as Annex “D”.

Copies of the invoices and the transaction slips from the Sofitel Hotel at Gatwick, dated August 11, 2012 at 12:10 pm (for CAD\$234.87, charged in Canadian Dollars) and August 12, 2012 at 07:47 am (for 145.80 GBP, charged in GBP) are attached and marked as Annex “E”.

(c) Claim of confidentiality with respect to the first 12 digits of the credit card number

Pursuant to Rule 23 of the Agency’s *General Rules*, the Nawrots make a claim of confidentiality with respect to the first 12 digits of the credit card number of Mr. Nawrot that appear on the unredacted copies of Annexes “A” and “D”. Pursuant to Rule 23(4)(b), unredacted copies of these documents are provided to the Agency with a separate cover letter at the of time the filing of the present submissions.

While the Nawrots do not object to the redacted documents being placed on public record, they are asking that the unredacted copies of these documents not be placed on public record. The Nawrots do not object to disclosing unredacted copies of these documents to Sunwing Airlines provided that Sunwing Airlines signs a confidentiality undertaking as per the Agency’s standard procedures.

The Nawrots’ claim of confidentiality is based on the following reasons:

1. Mr. Nawrot’s credit card number is financial information, and Rule 26 of the Agency’s *General Rules* states that:

If financial or corporate information is filed with the Agency, the Agency shall treat the information as confidential unless the person who provides it agrees in writing that the Agency need not treat it as confidential.

2. Public disclosure of Mr. Nawrot’s credit card number will enable anyone to make fraudulent purchases on Mr. Nawrot’s behalf using the credit card number and the expiry date, which appear on these documents.

3. Thus, public disclosure of the unredacted information would expose Mr. Nawrot to specific direct harm, namely, identity theft and fraudulent transactions in his name.
4. Credit card numbers are generally considered to be highly sensitive and confidential information. Indeed, most credit card slips list XXXX XXXX XXXX for the first 12 digits of the credit card number (see, for example, Annex “E”).

II. Sunwing Airlines’ motion for reconsideration of Decision No. LET-C-A-67-2013

Decision No. LET-C-A-67-2013 of the Agency was communicated to the parties by email on April 26, 2013 at 14:35:30 (EDT). The decision concludes with a polite reminder to counsel for both parties that the purpose of proceedings before the Agency is not to litigate matters, but rather to resolve them as expeditiously as possible:

The Agency advises counsel for both parties to adhere to the directions given and to desist from overly litigious conduct in the interests of resolving this matter as expeditiously as possible.

On April 26, 2013, at 17:30:16 (EDT), after normal business hours, Sunwing Airlines sent a letter to the Agency protesting against Decision No. LET-C-A-67-2013, and asking the Agency to reconsider the decision.

The Nawrots oppose Sunwing Airlines’ motion for reconsideration for the reasons below.

(a) Sunwing Airlines failed to comply with Rule 11, and did not file its answer properly

Sunwing Airlines complains that it submitted its “Answer to the Motion by email to Ms. Giroux this morning, April 26, 2013, copy attached.” However, Rules 9 and 11(1) of the Agency’s *General Rules* provide that:

9. To communicate with the Agency, a party must contact the Secretary.

11. (1) Subject to subsection (2), a document shall be filed with the Agency by forwarding it to the Secretary in accordance with this section.

[Emphasis added.]

Although Sunwing Airlines did send its answer to Ms. Giroux, the Agency’s *General Rules* are clear that this does not constitute filing of the document with the Agency, because Sunwing Airlines failed to provide its answer to the Secretary of the Agency.

Thus, Sunwing Airlines is the maker of its own misfortune, and it can only blame itself for its failure to file the answer in accordance with the *General Rules*.

(b) The nature of Decision No. LET-C-A-67-2013: directions and timelines

Decision No. LET-C-A-67-2013 of the Agency accomplishes three things: first, it provides directions to both parties as to the proper procedure to follow with respect to redacted documents; second, it sets timelines for complying with these procedures; and third, it dismisses the Nawrots' motion for production of a sworn affidavit by Mr. Tydeman.

The third issue is moot, because Sunwing Airlines produced the sworn affidavit in question, while the first two are perfectly within the Agency's powers on its own motion. Indeed, Rules 3-5 and 25 of the Agency's *General Rules* provide that:

3. (1) When the Agency is given a discretion under these Rules, it shall exercise the discretion in a fair and expeditious manner.

(2) The Agency may, with or without notice,

(a) do whatever is necessary to deal with anything that is not covered by these Rules; or

(b) do anything prescribed in these Rules on its own, even if the Rules state that a party must make a request or motion to the Agency.

4. In any proceeding, the Agency may dispense with or vary any of the provisions of these Rules.

5. In any proceeding, the Agency may extend or abridge the time limits set by these Rules, or otherwise set by the Agency, either before or after the expiry of the time limits.

25. The Agency may make a determination of confidentiality on its own initiative after giving the other parties to the proceeding an opportunity to comment on the issue of confidentiality, in accordance with the procedure set out in section 23, with such modifications as the circumstances or the Agency requires.

Thus, the Agency did not have to wait to hear from Sunwing Airlines before issuing directions about the proper procedure that parties are to follow and setting timelines for complying with these procedures.

(c) No prejudice to Sunwing Airlines

Decision No. LET-C-A-67-2013 of the Agency contains no substantive determination that is prejudicial to Sunwing Airlines in any way. It does not impose an obligation upon Sunwing Airlines to produce the unredacted exhibits to the affidavit of Ms. Dhue, but rather provides guidance and choice: Sunwing Airlines must either produce these documents, *or* make a claim of confidentiality.

The Agency provided identical directions to the Nawrots, and thus it is plain and obvious that the Agency's directions were made with respect to *both parties* and were focused on the proper conduct of the proceeding.

Decision No. LET-C-A-67-2013 does not make any determination that would be prejudicial to Sunwing Airlines in any way, and indeed, Sunwing Airlines is provided with a full and fair opportunity to present its arguments about why certain portions of the exhibits to the affidavit of Ms. Dhue should be treated as confidential.

Therefore, the Nawrots submit that even if the Agency finds that its Decision No. LET-C-A-67-2013 was issued prematurely (a conclusion that the Nawrots disagree with), Sunwing Airlines is not prejudiced by the decision in any way, and consequently the decision ought not be reconsidered.

(d) The Nawrots' right to file a reply pursuant to Rule 32(5)

It is the Nawrots' submission that Decision No. LET-C-A-67-2013 ought to stand, and the Agency's resources and the parties' efforts would be best spent on dealing with the claims of confidentiality that parties make in response to the decision.

However, should the Agency decide to rescind and/or reconsider Decision No. LET-C-A-67-2013, then the Nawrots ask that they be provided with five business days to file a Reply, pursuant to Rule 32(5), to Sunwing Airlines' Answer of April 26, 2013.

While the Nawrots have numerous submissions to make concerning the state of the law on redaction of exhibits in response to Sunwing Airlines's Answer of April 26, 2013, the undersigned will await the Agency's directions before filing said Reply.

All of which is most respectfully submitted.

Louis Béliveau

Cc: Mr. Ray Nawrot
Mr. Clay Hunter, counsel for Sunwing Airlines

**Annex "A" to the submissions
of the Nawrots**

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Your new charges and credits (continued)

Trans date	Post date	Description	Spend Categories	Amount(\$)
Card number		5132		
Aug 09	Aug 10	→ TESCO STORES 5122 CLAPHAM 20.97 GBP @ 1.597997139**	Foreign Currency Transactions	33.51
Aug 09	Aug 10	PIZZERIA ON THE GREEN LONDON SW4 15.65 GBP @ 1.598083067**	Foreign Currency Transactions	25.01
Aug 09	Aug 10	HERTZ ORBIS RAC WARSZAWA 720.31 PLN @ 0.310172009**	Foreign Currency Transactions	223.42
Aug 09	Aug 10	DESILVA HOTEL WARSZAWA AIWARSZAWA 45.00 PLN @ 0.310222222**	Foreign Currency Transactions	13.96
Aug 10	Aug 13	FIDO *661086769 888-481-3436 ON	Personal and Household Expenses	77.97
Aug 10	Aug 13	A&M ASSOCIATES LTD LONDON 45.99 GBP @ 1.595781692**	Foreign Currency Transactions	73.39
Aug 10	Aug 13	LUL TICKET OFFICE. CLAPHAM SOUTH 14.10 GBP @ 1.595744681**	Foreign Currency Transactions	22.50
Aug 10	Aug 13	BAKER STREET EMPORIUM LONDON 14.97 GBP @ 1.595858383**	Foreign Currency Transactions	23.89
Aug 10	Aug 13	→ ACORN CONVENIENCE STOR LONDON 14.48 GBP @ 1.595303867**	Foreign Currency Transactions	23.10
Aug 10	Aug 13	MADAME TUSSAUDS/EN LONDON NW1 81.60 GBP @ 1.595955882**	Foreign Currency Transactions	130.23
Aug 10	Aug 13	Hotels com UK 0871 200 0171 99.00 GBP @ 1.595858586**	Foreign Currency Transactions	157.99
Aug 10	Aug 13	CASTLE LONDON 41.00 GBP @ 1.595853659**	Foreign Currency Transactions	65.43
Aug 10	Aug 13	CASTLE LONDON 7.00 GBP @ 1.595714286**	Foreign Currency Transactions	11.17
Aug 10	Aug 13	NEW SOUTHERN RAILW LDN SW1V 5426 15.20 GBP @ 1.596052632**	Foreign Currency Transactions	24.26
Aug 11	Aug 13	PP *FASTSPRING MORTALUN 4029357733 CA	Home and Office Improvement	10.19
Aug 11	Aug 13	→ MARKS & SPENCER SSPLTD GATWICK NTH A 25.70 GBP @ 1.595719844**	Foreign Currency Transactions	41.01
Aug 11	Aug 13	→ MARKS & SPENCER SSPLTD GATWICK NTH A 10.98 GBP @ 1.596539162**	Foreign Currency Transactions	17.53
Aug 11	Aug 13	SOFITEL HOTEL GATWICK	Hotel, Entertainment and Recreation	234.87
Aug 11	Aug 13	AGENT FEE 8900581902510TORONTO ON 3,858.93 USD @ 1.021464499**	Foreign Currency Transactions	3,941.76
Aug 12	Aug 13	COA*AIRLINETAXES&FEES 866-636-9088 NY 35.85 USD @ 1.021478382**	Foreign Currency Transactions	36.62
Aug 12	Aug 13	S*TEL LGW RECEP 0 WEST SUSSEX 145.80 GBP @ 1.595884774**	Foreign Currency Transactions	232.68
Aug 12	Aug 13	WDFE HEATHROW 116.65 GBP @ 1.595885126**	Foreign Currency Transactions	186.16
Aug 12	Aug 13	NATIONAL EXPRESS LTD HORLEY 37.50 GBP @ 1.596000000**	Foreign Currency Transactions	59.85
Aug 13	Aug 14	AIR CANADA DUTY FREE MISSISSAUGA ON	Retail and Grocery	35.00
Aug 14	Aug 15	FIDO *664332665 888-764-3771 ON	Personal and Household Expenses	69.20
Aug 14	Aug 15	PRECISE PARKLINK INC EDMONTON AB	Transportation	6.00
Aug 14	Aug 16	PAYPAL *EDOSELLSUPP 4029357733 CA	Personal and Household Expenses	23.99
Aug 15	Aug 17	BURGER KING #11980 ETOBICOKE ON	Restaurants	11.52
Aug 15	Aug 17	LCBO/RAO #0426 ETOBICOKE ON	Retail and Grocery	20.00
Aug 16	Aug 20	LCBO/RAO #0426 ETOBICOKE ON	Retail and Grocery	24.00
Aug 16	Aug 20	LCBO/RAO #0426 ETOBICOKE ON	Retail and Grocery	24.00
Aug 16	Aug 20	PAYPAL *SPREADSHIRT 4029357733 ON	Professional and Financial Services	29.95
Aug 16	Aug 20	PAYPAL *AKANGA60714 4029357733 ON	Professional and Financial Services	22.25
Aug 16	Aug 20	→ ESSO 1000 THE QUEENSWAY TORONTO ON	Transportation	80.00

**Annex “B” to the submissions
of the Nawrots**

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INVOICE

Fastspring
11 W Victoria St
Suite 207A
Santa Barbara, CA 93101
US

orders@fastspring.com
VAT Number: EU826012240

Product Support
<http://www.mortaluniverse.com>

Order ID: MOR120811-2838-19114
Paid In Full: 11-Aug-2012

Raymond Nawrot
12 Leland Ave
Etobicoke, Ontario M8Z 2X5
Canada

Description	Quantity	Amount
POP Peeper Add-on Pack	1	US\$10.00
	Subtotal	US\$10.00
	Sales Tax	US\$0.00
	Total	US\$10.00

Ray NAWROT

From: Mortal Universe Support <mailer@fastspring.com>
Sent: August-11-12 6:37 AM
To: Raymond Nawrot
Subject: Your Order: POP Peeper Add-on Pack [MOR120811-2838-19114]

Thank you for your order!

Your order is currently processing. You will receive additional information via a separate email.

<https://sites.fastspring.com/mortaluniverse/order/invoice/MOR120811-2838-19114>

Raymond Nawrot
ray.nawrot@gmail.com
12 Leland Ave
Etobicoke
Ontario M8Z 2X5
CA

Order ID: **MOR120811-2838-19114**

1 POP Peeper Add-on Pack

Total: US\$10.00

Mortal Universe Support
support@mortaluniverse.com

Annex "C" to the submissions
of the Nawrots

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Delivered-To: ray.nawrot@gmail.com
Received: by 10.112.86.99 with SMTP id o3csp2189711bz;
Sat, 11 Aug 2012 03:36:57 -0700 (PDT)
Received: by 10.66.83.8 with SMTP id m8mr5484036pay.48.1344681417133;
Sat, 11 Aug 2012 03:36:57 -0700 (PDT)
Return-Path: <7f7.18.MOR120811-2838-19114.ray.nawrot@gmail.com@mxsp4.email-od.com>
Received: from mail4.smtprelayserver.com (mail4.smtprelayserver.com.
[64.151.119.34])
by mx.google.com with ESMTMP id ot8si2723811pbb.249.2012.08.11.03.36.55;
Sat, 11 Aug 2012 03:36:57 -0700 (PDT)
Received-SPF: pass (google.com: domain of
7f7.18.MOR120811-2838-19114.ray.nawrot@gmail.com@mxsp4.email-od.com designates
64.151.119.34 as permitted sender) client-ip=64.151.119.34;
Authentication-Results: mx.google.com; spf=pass (google.com: domain of
7f7.18.MOR120811-2838-19114.ray.nawrot@gmail.com@mxsp4.email-od.com designates
64.151.119.34 as permitted sender)
smtp.mail=7f7.18.MOR120811-2838-19114.ray.nawrot@gmail.com@mxsp4.email-od.com;
dkim=pass header.i=@email-od.com
DKIM-Signature: v=1; a=rsa-sha1; d=email-od.com; i=@email-od.com; s=dkim;
c=relaxed/relaxed; q=dns/txt; t=1344681433; x=1347273433;
h=date:from:reply-to:to:message-id:subject:mime-version:content-type;
bh=2VusrQCyQFHxHNbzD/aqofDtWoo=;

b=BnO1GEjR0UwbreIwOom8T7NNKvcpmz9kQdQaL4IvChLMip+0jnuXv9/HF5duOxm9woNCJlOmsbG+O3VRQ
vuQ3/8qPPKYnJCbAcubglwdu10A60U2iz7p1kQJlqBCskZvycpajB9Oro1XWbWnXys3vr+kET7A0lfvT662
JADkk9o=
X-Thread-Info:
N2Y3LjFhLjF1NjAwMDAwMzY3ZTU2YS5NT1IxMjA4MTEtMjgzOC0xOTExNC5yYXkubmF3cm90PwdtYwlsLmN
vbQ==
Received: from r1.rsc.in.socketlabs.com ([184.106.114.173]) by smtp104.email-od.com
with ESMTMP; Sat, 11 Aug 2012 06:37:10 -0400
Received: from gmpydbac ([8.12.33.76]) by r1.rsc.in.socketlabs.com
with ESMTMP; Sat, 11 Aug 2012 06:37:04 -0400
Date: Sat, 11 Aug 2012 10:36:53 +0000 (GMT)
From: Mortal Universe Support <mailer@fastspring.com>
Reply-To: Mortal Universe Support <support@mortaluniverse.com>
To: Raymond Nawrot <ray.nawrot@gmail.com>
Message-ID: <30034735.580191344681414184.JavaMail.fastspring@smtp.socketlabs.com>
Subject: Your Order: POP Peeper Add-on Pack [MOR120811-2838-19114]
MIME-Version: 1.0
Content-Type: multipart/alternative;
boundary="-----_Part_25148_128339.1344681413550"
X-Notification-Type: AcqNotify:AcceptReceiver

Annex "D" to the submissions
of the Nawrots

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Sofitel London Gatwick
North Terminal
Gatwick Airport
West Sussex RH6 0PH
01293 567070

MID: 44661693
TID: 25012711

DATE: 11-08-2012
TIME: 02:05:23

PRE-AUTH

TRANS SEQ: 000007880
BATCH NUM: 0839
KEYED

VISA

EXP DATE: 11/14

5132

PRE AUTH

LOCAL AMOUNT £200.00

TRANSACTION CURRENCY AMT

CAD322.18

INDICATIVE EXCHNG RATE
GBP=CAD 1.6109

TOTAL

CAD322.18

SIGN

AUTH CODE: 017972

PLEASE KEEP RECEIPT FOR
YOUR OWN RECORDS

I ACCEPT THAT I HAVE
BEEN OFFERED A CHOICE
OF CURRENCIES FOR
PAYMENT. I ACKNOWLEDGE
I HAD A CHOICE TO PAY
IN STERLING. I
UNDERSTAND THAT THE
CHOSEN CURRENCY IS
FINAL CURRENCY.
CONVERSION FOR THIS
TRANSACTION IS
PERFORMED BY GLOBAL
BLUE AND IS BASED ON
THE ROYAL BANK OF
SCOTLAND GROUP
WHOLESALE RATE OF TODAY
WITH A MARK-UP OF 3.1%.

MERCHANT COPY

**Annex "E" to the submissions
of the Nawrots**
S O F I T E L
LUXURY HOTELS

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LONDON GATWICK

Mr. Ray Nawrot
12 Leland Ave.
MBZ 2X5 Toronto

CANADA

Room Number : 730
Arrival Date : 10/08/12
Departure Date : 12/08/12
Cashier : 20/KR
Time : 13:46:00
No. Guests : 1/0
Page : 1
Account No. :
Agent Ref No. :
VAT No. : 809823803

Sofitel London Gatwick, 11/08/12

INTERIM 861984/1

Date	Charge Description	Charges	Payments
10/08	Accommodation	109.00	
10/08	Accommodation/Vat	21.80	
11/08	In-room Internet #730	15.00	
11/08	Visa Card XXXXXXXXXXXX5132 11/14		145.80
Balance Due:		£0.00	

VAT Breakdown:

Net @ 20% £ 121.50
Net @ 4% £ 0.00
Non-Vatable £ 0.00
Vat 20% £ 24.30
Vat 4% £ 0.00
Total Bill £ 145.80

Sofitel London Gatwick
North Terminal
Gatwick Airport
West Sussex RH6 0PH
01293 567070

MID: 44661693
TID: 26312711

DATE: 11 08-2012
TIME: 12 10:16

TRANS SEQ: 000009150
BATCH NUM: 0841
KEYED

VISA
XXXX XXXX XXXX 5132

SALE
LOCAL AMOUNT £ 145.80
TRANSACTION CURRENCY AMT
CAD 234.87

EXCHNG RATE
1 GBP=CAD 1.6105

TOTAL
CAD 234.87

PERMISSION TO DEBIT
ACC

SIGNATURE VERIFIED
AUTH CODE: 017972

PLEASE KEEP RECEIPT FOR
YOUR OWN RECORDS

I ACCEPT THAT I HAVE
BEEN OFFERED A CHOICE



SOFITEL LONDON GATWICK - NORTH TERMINAL - GATWICK AIRPORT - WEST SUSSEX
TEL +44 (0)1293 567070 - FAX +44 (0)1293 555037 - E-MAIL H6204@SOFITEL.COM
REGISTERED IN CARDIFF S454977 - ARORA HOTELS LIMITED - THE GROVE - BATH ROAD - WEST

an Arora Hotel

LONDON GATWICK

Mr. Ray Nawrot
12 Leland Ave.
MBZ 2X5 Toronto

CANADA

Room Number : 730
Arrival Date : 10/08/12
Departure Date : 12/08/12
Cashier : 16/PKS
Time : 07:49:43
No. Guests : 1/0
Page : 1
Account No. :
Agent Ref No. :
VAT No. : 809823803

Sofitel London Gatwick, 12/08/12

INVOICE 861984/1

Date	Charge Description	Charges	Payments
10/08	Accommodation	109.00	
10/08	Accommodation/Vat	21.80	
11/08	In-room Internet #730	15.00	
11/08	Visa Card		145.80
	XXXXXXXXXXXX5132 11/14		
11/08	Accommodation/Vat Upgrade	15.00	
11/08	Accommodation	109.00	
11/08	Accommodation/Vat	21.80	
12/08	Visa Card		145.80
	XXXXXXXXXXXX5132 11/14		
Balance Due:		£0.00	

VAT Breakdown:

Net @ 20% £ 243.00
Net @ 4% £ 0.00
Non-Vatable £ 0.00
Vat 20% £ 48.60
Vat 4% £ 0.00
Total Bill £ 291.60

SOFITEL LONDON GATWICK
NORTH TERMINAL
GATWICK AIRPORT
WEST SUSSEX RH6 0PH
01293 567070

MID : 39132
TID : 2757
12-08-2012 07 47 43

BATCH NUMBER: 00030029
KEYED

VISA
XXXX XXXX XXXX 5132
COMPLETION £145.80
TOTAL £145.80

PERMISSION TO DEBIT
ACCOUNT

SIGNATURE VERIFIED
AUTH CODE: 027304

PLEASE KEEP RECEIPT FOR
YOUR OWN RECORDS

CUSTOMER COPY

