

From George.Petsikas@transat.com Mon May 27 11:31:28 2013
Date: Mon, 27 May 2013 10:31:11 -0400
From: George Petsikas <George.Petsikas@transat.com>
To: Mike Redmond <Mike.Redmond@otc-cta.gc.ca>, secretaire-secretary <secretaire-secretary@otc-cta.gc.ca>
Cc: Gabor Lukacs <lukacs@airpassengerrights.ca>
Subject: RE: Motion to expunge irrelevant, prejudicial, and scandalous materials [Re: T S Response - Lukacs Complaint File No. M 4120-3/13-02438]

Further to the Complainant's above-mentioned motion, please be advised of the following :

The version of the e-mail correspondence attachment in our initial response to the Agency in this matter was incorrect. It should have been the version that included the retraction of my statement for the record regarding the Complainant's personal motives and previous employment as being irrelevant. The correct version of the e-mail correspondence containing this statement is thus herein attached and so substituted for the previous version. I regret any confusion this may have caused.

Notwithstanding, Air Transat fully reiterates all other content in its submission including our views regarding abuse of process, which constitute in our opinion fully legitimate and relevant commentary for the Agency to consider in its deliberations re this matter.

George Petsikas

-----Original Message-----

From: Gabor Lukacs [mailto:dr.gabor.lukacs@gmail.com] On Behalf Of Gabor Lukacs
Sent: May-26-13 10:57 AM
To: Mike Redmond; secretaire-secretary
Cc: George Petsikas
Subject: Motion to expunge irrelevant, prejudicial, and scandalous materials [Re: TS Response - Lukacs Complaint File No. M 4120-3/13-02438]

Dear Madam Secretary and Mr. Redmond,

Enclosed please find a motion to expunge irrelevant, prejudicial and scandalous materials from Air Transat's May 21, 2013 answer.

Kindly please confirm the receipt of this message and its attachment.

Best wishes,
Dr. Gabor Lukacs

On Tue, 21 May 2013, George Petsikas wrote:

>
> Good afternoon
>
>
>
> In reference to the above-mentioned complaint, please find herein
> attached Air Transat's response.
>
>
>
> Kind regards.
>
>
>
> George Petsikas
>
> Directeur principal Affaires gouvernementales et de l'industrie Senior
> Director, Government and Industry Affairs

>
> T 514-987-1660 x4562
> C 514-781-1525
> F 514-987-6239
> George.Petsikas@transat.com
>
> Transat
>
> Transat A.T. inc.
>
> Place du Parc
> 300, rue Léo-Pariseau, bureau 600
> Montréal (Québec) H2X 4C2
> www.transat.com
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[Part 2, "CTA - Correction Email Attachment Lukacs Complaint (May]
[2013).pdf" Application/PDF (Name: "CTA - Correction Email]
[Attachment Lukacs Complaint (May 2013).pdf") 945 KB.]
[Unable to print this part.]

George Petsikas

From: George Petsikas
Sent: April-24-13 2:28 PM
To: 'Gabor Lukacs'
Cc: Bernard Bussières; 'Greg Danylchenko'; 'hilary.percival@otc-cta.gc.ca'; 'Ben Bedard'
Subject: RE: Air Transat's Rule 5.2 (a) and (b)

With respect to the exchanges hereunder, I declare as follows:

My statements and allegations against Mr. Lukacs regarding his personal agenda/career interests in this matter, as well as concerning his previous employment were inappropriate and are hereby withdrawn with my apologies.

George Petsikas

-----Original Message-----

From: George Petsikas
Sent: April-24-13 10:59 AM
To: 'Gabor Lukacs'
Cc: Bernard Bussières; Greg Danylchenko; hilary.percival@otc-cta.gc.ca; Ben Bedard
Subject: RE: Air Transat's Rule 5.2 (a) and (b)

Thank you very much for your reply! I am delighted by your decision to file a complaint with the CTA as this will give us the opportunity to thoroughly (and publicly) denounce your chronic abuse of the complaints process and misuse of public resources to promote your personal agenda and career interests further to your dismissal by your previous employer.

I wish you a delightful rest of the day!

George Petsikas

-----Original Message-----

From: Gabor Lukacs [mailto:dr.gabor.lukacs@gmail.com] On Behalf Of Gabor Lukacs
Sent: April-24-13 10:50 AM
To: George Petsikas
Cc: Bernard Bussières; Greg Danylchenko; hilary.percival@otc-cta.gc.ca; Ben Bedard
Subject: RE: Air Transat's Rule 5.2 (a) and (b)

Dear Mr. Petsikas,

I find it grossly inappropriate that you Cc-ed officers of the Canadian Transportation Agency to our informal correspondence.

As you know, any kind of discussions about settlements or mediations are to be handled by special staff, who are not communicating about details of such discussions with those officers of the Agency who are involved in the decision-making process (such as case officers).

I regret that you have chosen to handle this matter in such an uncollegial and confrontational manner, leaving me no choice but to file a formal complaint.

Yours very truly,
Dr. Gabor Lukacs

On Wed, 24 Apr 2013, George Petsikas wrote:

> Thank you for your suggestion. After brief review, we have determined
> that your proposed "deadline" is not feasible in terms of the
> availability of required internal resources and we maintain our target
> date of 31 May 2013 for completing our review and undertaking any
> necessary follow-up measures with the appropriate (and duly authorized
> under statute) regulatory authority i.e. the Canadian Transportation
> Agency.

> Kind regards.

> George Petsikas

> -----Original Message-----

> From: Gabor Lukacs [mailto:dr.gabor.lukacs@gmail.com] On Behalf Of

> Gabor Lukacs

> Sent: April-22-13 2:48 PM

> To: George Petsikas

> Cc: Gerard Chouest; Bernard Bussières

> Subject: RE: Air Transat's Rule 5.2 (a) and (b)

> Mr. Petsikas,

> Thank you for your message. It is my understanding WestJet has already
> amended its tariffs according, and frankly, we are talking about a
> very simple and straightforward change.

> I would appreciate if you dealt with this matter by May 3, 2013.

> Best wishes,

> Dr. Gabor Lukacs

> On Mon, 22 Apr 2013, George Petsikas wrote:

>> Thank you for your note. We have not had a chance to review the
>> Porter decision in question. Based on current scheduling commitments
>> and limited internal resource availabilities, I expect that we will
>> be able to consider a course of action, if any, per your suggestion
>> hereunder by
>> 31 May 2013.

>> Kind regards.

>> -----Original Message-----

>> From: Gabor Lukacs [mailto:dr.gabor.lukacs@gmail.com] On Behalf Of

>> Gabor Lukacs

>> Sent: April-21-13 7:20 PM

>> To: George Petsikas

>> Cc: Gerard Chouest

>> Subject: Air Transat's Rule 5.2 (a) and (b)

>> Dear Mr. Petsikas,

>> I hope this message reaches you in good spirit and health.
>>
>> I am sure you are aware of the Agency's decision in Lukacs v. Porter,
>> 16-C-A-2013, where the Agency disallowed certain provisions in
>> Porter's tariffs.
>>
>> Tonight I came across similar provisions in Air Transat's tariffs
>> (Rules
>> 5.2(a) and 5.2(b)).
>>
>> I was wondering if you would be so kind to have these changed so that
>> they will comply with the Agency's aforementioned decision.
>>
>> I look forward to hearing from you.
>>
>> Best wishes,
>> Dr. Gabor Lukacs
>>
>>
>>
>> On Mon, 20 Feb 2012, Gabor Lukacs wrote:
>>
>>> Dear Mr. Petsikas,
>>>
>>> I am sure you are aware of the provisions of s. 116.1 of the ATR:
>>>
>>> 116.1 An air carrier that sells or offers for sale an
>>> international service on its Internet site must also display on
>>> the site the terms and conditions of carriage applicable to that
>>> service and must post a notice to that effect in a prominent
>>> place on the site.
>>>
>>> While Air Transat's website does seem to contain a page entitled
>>> "Terms & Conditions", I was unable to find an up-to-date tariff for
>>> Air Transat on its website.
>>>
>>> This strikes me as being contrary to s. 116.1, and certainly against
>>> what all other major Canadian carriers do, namely, post their tariffs online.
>>>
>>> I was able to find a tariff using google search, but it appears to
>>> be some 3 years old:
>>>
>>> media.transattravel.com/Airtransat/_pdf/sched_EN_tarif.pdf
>>>
>>> Would you consider changing this state of affairs, and arranging for
>>> up-to-date tariffs being posted on Air Transat's website in a
>>> prominent place?
>>>
>>> Sincerely yours,
>>> Gabor Lukacs
>>>
>>>
>>>
>>> On Fri, 17 Feb 2012, Susan Gonsalves wrote:
>>>
>>>>