

AIR CANADA

Air Canada Center P.O. Box 7000, Airport Station Dorval, Quebec H4Y 1J2 Canada

Direct: (514) 422-5959 Facsimile: (514) 422-5839

By Email

Julianna Fox

Litigation and Regulatory

Counsel

August 6, 2012

The Secretary CANADIAN TRANSPORTATION AGENCY Complaints and Investigation Division Air & Marine Investigations Directorate 15, Eddy Street, 19th Floor, Hull/Ottawa, Canada K1A 0N9

Attention: Mr. Mike Redmond

Re: Complaint by Mr. Gábor Lukács against Air Canada CTA File No. M 4120-3/11-06673

We write following receipt of the Agency's letter LET-C-A-105-2012 of July 19, 2012, whereby the Agency is requesting that Air Canada answers certain questions on Domestic Tariff Rules 245(E)(1)(B) and 245(E)(2) in order to enable the Agency to gain a fuller understanding of the matter.

Air Canada respectfully requests an additional 7 days (until August 15th, 2012) to respond to the Agency's letter LET-C-A-105-2012. As it is currently the summer vacation period for many Air Canada employees and as key persons who need to be consulted are currently out of the office, this delay is necessary in order for Air Canada to provide complete answers to the questions posed by the Agency.

Please do not hesitate to communicate with the undersigned for any additional information you may require.

Sincerely,

Juliann Los

Julianna Fox Counsel JF/cd