

From Jean-Francois.Bisson-Ross@aircanada.ca Fri Mar 11 19:10:49 2016
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From: Jean-Francois Bisson-Ross <Jean-Francois.Bisson-Ross@aircanada.ca>
To: "secretariat@otc-cta.gc.ca" <secretariat@otc-cta.gc.ca>
Cc: Gabor Lukacs <lukacs@airpassengerrights.ca>, Shoghik Abrahamyan <Shoghik.Abrahamyan@aircanada.ca>, Kerianne Wilson <Kerianne.Wilson@aircanada.ca>
Subject: Case No.: 15-05627 Response to March 10 2016 Letter [C]

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Classification: CONFIDENTIAL

Dear Madam Secretary,

Please find our response to Mr. Lukacs's letter of March 10 2016.

First and foremost, Air Canada vigorously denies the allegations contained in said letter with regards to its conduct. These allegations are inflammatory and go against the otherwise expected courtesy owed between representatives during litigation. Air Canada asks Mr. Lukacs to cease using calumnious propositions which are clearly unfounded, the whole as appears from the Agency's own record.

Air Canada is disposed to provide a higher resolution color copy of exhibit A-2, and the issues on this aspect could have been efficiently solved in the interest of the sound administration of justice by a simple request by Mr. Lukacs to Air Canada.

Air Canada will provide today in separate e mails a clearer copy of exhibit A-2, to be filed in the Agency's Confidential Record, and for Mr. Lukacs's own reference. As such, Air Canada submits that the order sought by Mr. Lukacs is both unnecessary and unwarranted.

Best regards,

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