

CANADIAN TRANSPORTATION AGENCY

Christopher Johnson

and

Gabór Lukács

Complainants

and

Air Canada

Respondent

LIST OF ANNEXES

Annex A-1: Internal Recommendations

Annex A-2: Expense Guidelines

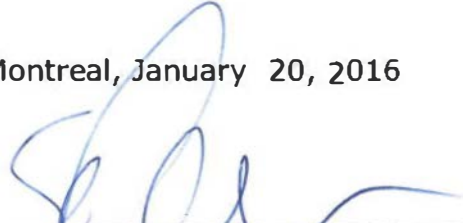
Annex A-3: Copy of Passenger Name Record (PNR)

Annex A-4: Statement of Tom Liepins

Annex A-5: Copy of Air Canada's Tariff Rule 80

Annex A-6: Statement of Twyla Robinson

Montreal, January 20, 2016



Jean-François BISSON-ROSS
Counsel for the Respondent
AIR CANADA